



**Winter Emergency Resources
In Edmonton:
Shelters, Warming Centres, Food & Drop-In
Emergency Resources, and Other Services**

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Corrections and New Information: Contact Tamara Turgeon
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DROP-IN & FOOD

Bissell Centre	
Address:	10527 - 96 Street
Phone:	780.423.2285
Clients Served:	All
Hours:	<u>Drop-In</u> M/T/T/F - 7am-4pm W - 7am-3pm <u>Food</u> Monday - Friday: 10:30am sandwiches Sunday: Inner City Pastoral lunch
Other Services:	~Employment Services - 7am 780.424.4385 ~Childcare and family services ~Mens Health community liason program, Fetal Alcohol Syndrome supports, thrift shop, community access voucher.

Boyle Street Community Services funding provided by Homeward Trust	
Address:	10116 - 105 Avenue (drop-in access through side door)
Phone:	780.424.4106
Clients Served:	All
Hours:	<u>Drop-In</u> (Extended Hours) Monday - Friday: 6:30am-8:30pm Weekends & Holidays: 6:30am-9pm <u>Food</u> M/W/F: Noon Soup (depending on volunteers and donations)

Mustard Seed	
Address:	10651 - 96 Street
Phone:	780.426.5600
Clients Served:	All
Hours:	<u>Drop-In</u> Monday - Friday: 1pm-4pm <u>Food</u> Monday - Friday: 7pm Supper Saturday: 5pm Supper

Old Strathcona Youth Co-Op	
Address:	10325 - 83 Avenue
Phone:	780.496.5947
Clients Served:	Youth, 14-24
Hours:	<u>Drop-In</u> Tues - Thurs: 12 - 5pm Friday: 2 - 5pm NOT OPEN MONDAYS
Services:	~ hot beverages, snacks, clothes, toiletries ~ student legal services ~Collective kitchen on Friday (3 - 5pm) Holy Trinity - 100st & 84ave ~ Housing and Employment Assist. ~ Outreach nurses and STD services on Wed. 1pm ~ Art classes Tues & Thurs afternoon ~ Music Jam every Wed afternoon ~ Computer Access

DROP-IN & FOOD CONT'D...

Jasper Place Health & Wellness Centre funding provided by Homeward Trust	
Address:	15210 Stony Plain Road
Phone:	780.481.4001
Clients Served:	Homeless people in the West end.
Hours:	Monday - Thursday: 9am-5pm Monday - Friday: 7pm-10pm Saturday & Sunday: 5pm-10pm
Services:	~ Showers, computer access, cart storage, laundry, agency referral, sandwiches, coffee and soup. ~ Public health nurses Mon & Thurs evenings. ~ Employment / Housing services. ~ Gathering point for people who want to go to shelters in the evening via Boyle Street Van (pickup around 8:30pm, all days).

Salvation Army Crossroads Comm. Church funding provided by Homeward Trust	
Address:	11726 - 95 Street
Phone:	780.474.4324
Clients Served:	all
Hours:	Monday - Friday: 9am-5pm Friday evenings: 7pm-11pm Sunday church service: 2pm-5pm
Services:	~Space for up to 50 individuals. ~Place to rest, warm beverages and snacks, blankets and clothing. ~Referral services.

EMERGENCY RESPONSE

Employment Immigration & Industry Crisis Unit	
Address:	N/A
Phone:	780.644.5135 - press 1
Clients Served:	Families, singles, and childless couples, subject to assessment and suitability.
Hours:	Call after 4:30pm (if called during the day, client will be referred to HRE local office.)
Services:	For emergency situations, will pay for hotel accommodation, food, prescriptions, and transport to shelters and for medical emergencies, if client is deemed eligible.

Mental Health Crisis	
Address:	N/A
Phone:	780.482.0222
Clients Served:	Anyone facing a mental health crisis.
Hours:	24/7
Services:	Mental health assessment.

Child Welfare Crisis	
Address:	N/A
Phone:	780.427.3390
Clients Served:	Children in imminent risk.
Hours:	24/7

Hope Mission Ministry Van - Man Down	
Address:	N/A
Phone:	Call 911, EMS will dispatch.
Clients Served:	Individuals who are unconscious or difficult to transport.
Hours:	24/7
Services:	~ Afternoon and evening patrol. ~ Provides bag lunches, hot chocolate, clothing and other basic necessities to those who do not want to go to shelters. ~ Can not provide transportation unless requested by EMS dispatcher.

Red Cross	
Address:	N/A
Phone:	780.423.2680 (M-F, 8:30am-4:30pm) 1.800.565.4483 (after hours)
Clients Served:	All
Hours:	24/7
Services:	72 hours assistance in cases of fire, flood, other disasters, evacuation, or housing is condemned.

FOOD

B's Diner	
Address:	#6, 10015 - 82 Avenue
Phone:	780.414.6040
Clients Served:	All
Hours:	<u>Food</u> Wednesday: 1pm-3pm Lunch

Edmonton Family Worship	
Address:	10613 - 95 Street
Phone:	780.424.6422 (office hours: M-F, 9am-3pm)
Clients Served:	Inner City residents.
Hours:	<u>Food</u> Sunday: 3pm-5pm Lunch
Other Services:	Also provides clothing, blankets, and work clothing.

Edmonton Centre Victory Church	
Address:	10665 - 98 Street
Phone:	780.424.4803
Clients Served:	All
Hours:	<u>Food</u> 8pm-10pm supper Friday night coffee house: 7pm-10pm

Canadian Native Friendship Centre	
Address:	11205 - 101 Street
Phone:	780.479.1999
Clients Served:	All
Hours:	<u>Food</u> Wednesday: 6pm-7pm meal Friday: 12pm-1pm meal

Marian Centre	
Address:	10528 - 98 Street
Phone:	780.424.3544
Clients Served:	All
Hours:	<u>Food</u> M/T/T/F/Sat: 12:30pm-1:30pm Dining room open. (closed Wed.) Sunday: 12:30pm-1:15pm Bag lunches at back door.

Hope Mission	
Address:	9908 - 106 Avenue
Phone:	780.422.2018
Clients Served:	Male, female, or couples. Low tolerance for alcohol.
Hours:	Breakfast: 8 - 8:45am Lunch: 12:00 - !2:45 Supper: 5 - 5:45pm Weekends & Special Holidays Brunch: 11 - 11:45am Supper: 4:30pm - 5:15pm
* Food at Herb Jamison no longer available to outside clients	

St.Peter's Lutheran Church	
Address:	9606 - 110 Avenue
Phone:	
Clients Served:	All
Hours:	<u>Food</u> Hot Breakfast: 7am-9pm Tues/Wed/Thurs
Other Services:	Provides clothing when available.

Crystal Kids	
Address:	8718 - 118 Avenue
Phone:	780.479.5283 ext 227 780.479.5753
Clients Served:	Youth & Seniors
Hours:	Mon - Fri: 5pm youth supper Wed: 11:30am seniors lunch
Services:	Food Bank pick up location must call food bank first 780.425.4190

House of Refuge	
Address:	104 Avenue & 95 Street
Phone:	780.983.4123
Clients Served:	All
Hours:	<u>Food</u> Supper every day, after Gospel service that starts at 7pm. <u>Drop-In</u> 5pm-9pm

Victory Church on the Rock funding provided by Homeward Trust	
Address:	13470 Fort Road
Phone:	780.475.1647
Clients Served:	All
Hours:	Food Monday - Friday: 4pm-6pm
Services:	~ Hot soup, sandwiches, muffins, coffee/hot chocolate, fresh fruit. ~ Pickup location for BSCS Van.

SHELTERS - FAMILIES
(ALSO SPECIAL NEEDS, SENIORS, AND SINGLES)

Operation Friendship

Address:	9526 - 106 Avenue
Phone:	780.429.2626
Clients Served:	Men and women over 55 years old.
Hours:	Monday - Friday: 9am-6:30pm Weekends & Holidays: 10:30am-6:30pm
Services:	~ Rents and operates 5 housing facilities for inner-city seniors. ~ Referral services. ~ Operates McCauley Senior's Drop-In (free meals, all days, and recreation) ~ Showers and hair cuts once a week. ~ Helping hand transportation service. ~ Run a housing registry service.

Urban Manor

Address:	9524 - 104 Avenue
Phone:	780.425.5901
Clients Served:	Hard to house men.
Hours:	24/7
Services:	~ Residence with 75 beds. ~ On occasion, accepts emergency referrals, if space available.

YMCA

Address:	10030 - 102A Avenue
Phone:	780.421.9622
Clients Served:	Families, special needs, pregnant women and singles.
Hours:	24/7
Services:	Dorm beds (\$25/night) Single rooms (M \$39; F \$42/night) Double rooms (\$62/night) Single rooms per week (M \$140; F \$150)

OUTREACH VANS

Hope Mission Ministry Van - Man Down

Address:	N/A
Phone:	Call 911, EMS will dispatch.
Clients Served:	Individuals who are unconcious or difficult to transport.
Hours:	24/7
Services:	~ Afternoon and evening patrol. ~ Provides bag lunches, hot chocolate, clothing and other basic necessities to those who do not want to go to shelters. ~ Can not provide transportation unless requested by EMS dispatcher.

**Winter Homeless Emergency Van (BSCS)
funding provided by Homeward Trust**

Address:	N/A
Phone:	780.424.4106 (8:30am-4pm) request Winter Emergency Response 780.554.2795 (cell)
Clients Served:	All
Hours:	2pm-10pm daily <u>Pickup Schedule:</u> - Victory Church: 5pm-6:30pm - JPHAWC: 8pm-8:30pm - Old Strathcona Youth Co-Op
Services:	~ Food, warm clothing, and transportation to shelters provided.

SHELTERS - ADULT

Herb Jamieson	
Address:	10014 - 105A Avenue
Phone:	780.429.3470
Clients Served:	Male only (with no other resources) Sober only (zero tolerance)
Hours:	Open: 5pm Must register for service. Last take-in: about 2am Foyer opens at 10:30pm-11pm for warming. Clients leave: 8am
Services:	~ Max capacity of 329

Hope Mission Intox	
Address:	9908 - 106 Avenue
Phone:	780.422.2018
Clients Served:	Male only, under the influence.
Hours:	<u>Open: 8:30pm</u> Intake stops at 12am. Clients leave: 6:45am (breakfast at Hope Mission)
Services:	70 mats

Hope Mission Mats	
Address:	9908 - 106 Avenue
Phone:	780.422.2018
Clients Served:	Male, female, or couples. Low tolerance for alcohol.
Hours:	Opens: 8:30pm Intake stops at 12am Clients leave: 6:45am Breakfast: 8:00pm - 8:45pm
Services:	~200 for men (15 are for couples) ~65 mats for women

Salvation Army	
Address:	9611 - 102 Avenue
Phone:	780.429.4274
Clients Served:	Men only Must be sober May consider wheelchair-bound (depends on staffing and extent of client service needs).
Hours:	Open: 8pm approx. Intake ends around 12am. Clients leave: 8am. Soup line: Wed, 2:30-3:15pm
Services:	~ 16 overnight beds ~ First-come, first-served. ~ additional 120 beds for short- and long-term use (generally spoken for)

The George Spady Centre	
Address:	10015 - 105A Avenue
Phone:	780.424.8335
Clients Served:	Male or female Under the influence
Hours:	Open 24hrs a day for the very intoxicated. Otherwise, open at 3pm.
Services:	~ 15 female mats; 65 male mats ~ Detox beds (3 for women; 17 for men) ~ Coffee at 3pm-7pm every day.

Women's Emergency Accommodation Centre (WEAC)	
Address:	9611 - 101A Avenue
Phone:	780.423.5302
Clients Served:	Women only (including trans-gendered) 18 and up. Must be sober.
Hours:	24/7 - 9pm curfew unless other arrangements made. - call after 9pm to see if space available. First-come, first-served. - referrals taken from community throughout the day (if a bed is available, must speak with Supervisor on call).
Services:	~ 66 beds and 9 mats. ~ will not take over 75 ~ meals provided. ~ Health Nurse: Mon-Wed, 8:45am-11:45am Friday, 2pm-4pm ~ Various services available and will be given upon registration.

Hope Mission Overflow	
Address:	N/A
Phone:	780.429.3470 Contact Herb Jamieson
Clients Served:	Male only Low tolerance for alcohol.
Hours:	Intake at Herb Jamieson
Services:	50 mats at the Salvation Army 150+ at Marv Holland

SHELTERS - YOUTH

Hope Mission Youth

Address: 9908 - 106 Avenue, 2nd floor
 Phone: 780.717.7649
 Clients Served: Youth, 16-24
 Intoxicated youth (drugs or alcohol)
 Hours: 9:30pm-8:15am Intake until 2am
 Services: ~ Room for 65, Food service, Outreach service

Inner City Youth Housing Project

Address: 13047 - 102 Street
 Phone: 780.479.7075
 Clients Served: Youth, 15-18
 Services: 10 short-term beds
 5 high-risk beds

Youth Emergency Shelter Society

Address: 9310 - 82 Avenue
 Phone: 780.468.7070
 Clients Served: Youth, 15-18: somewhat alcohol tolerant
 Hours: Open: 9pm
 Last intake: 4am Clients leave: 8am
 Services: ~ Register every day at 9pm.
 ~ 16 beds, male and female, showers, breakfast and supper, bag lunches, bus tickets, clothing and personal care items.
 ~ Access to Resource Coordinator and AADAC Mobile Counselor, referrals to other programs.
 ~ Access to doctor on Wed. night (book ahead).
 ~ Access to Intervention Services Worker (mental health issues).

ADDITIONAL RESOURCES

Boyle McCauley Health Centre - RN Nurse

Address: N/A
 Phone: 780.422.7333 x 267
 Cecilia Blassetti
 Clients Served: People without AHC
 Mental health
 Addictions
 Womens health promotion
 Hours: Mon: Bissell, 10am-12pm
 and Spady, 6pm-9pm
Tues: Salvation Army E3C, afternoon
Thurs: Jasper Place HWC, afternoon
 and Spady, 4pm
 WEAC, 2pm-4:30pm daily
 Friday - Sunday, Off

Boyle McCauley Health Centre

Address: 10628 - 96 Street
 Phone: 780.422.7333
 Clients Served: Inner-city residents.
 Hours: Clinic:
 Monday - Thursday: 9am-9pm
 Friday: 9am-4:30pm
 Saturday: 9am-12:30pm
 Saturday Youth Clinic: 2pm-6pm
 Services: ~ Medical assessment, treatment.
 ~ Operates a clinic at WEAC, usually 1pm-4pm Mon/Wed/Fri (subject to change). This is open to women and children in the community, not just WEAC residents.

Edmonton Emergency Relief

Address: 10255 - 104 Street
 Phone: 780.428.4422
 Clients Served: Fire victims or victims of other disasters.
 Hours: Tuesday - Saturday: 10am-3pm
 Services: Clothing, household items and furniture.

The Support Network

Address: N/A
 Phone: 211
 Clients Served: All
 Hours: 24/7
 Services: Information referral line.